



مركز ورزیدنس البستان
Al Bustan Centre & Residence
FEEL AT HOME

Issue 65 - 2020

OUR NEWS

Newsletter of
Al Bustan Centre & Residence

The FUTURE of HOSPITALITY 2020 TOWARDS THE NEXT 50 YEARS



**ABCR hosts
World
Para-Athletic
championship
delegates**
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**ABCR 10
Milestones in
10 Years**
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**Giveaways,
Vouchers and
More**
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Moussa El Hayek
Chief Operating Officer



“ 50 years ago, our founding fathers designed our lives today. So, we want next year to design the future of generations to come in the next fifty years... We are one team working in one spirit. We are fully optimistic that we have a promising future ahead. ”

- H.H. Sheikh Mohammed bin Rashid Al Maktoum

Dear Readers,

As we embark into the new decade and reflect on the fruitful past, we are thrilled to embrace the challenges and opportunities in this fast-paced industry. Over the past decades, major technological advances have revolutionized the hospitality industry in the UAE. Al Bustan Centre & Residence has witnessed the rise of Dubai as a hub for tourists and has significantly played a key role in welcoming guests for the past two decades. We are grateful for the strong partnerships we have built that boost our continuous success.

This year marks a significant milestone in UAE's history as it hosts 173 days of Expo 2020. The nation is geared up to showcase human brilliance and achievements from every corner of the globe. It is the year that requires synergy from all sectors to ensure sustainability and success of the plans to be mapped out for the next 50 years.

Leading the way, UAE still holds the strongest hotel market in the Middle East. We have witnessed a significant development in the hospitality industry in the last decade and as extremely promising as it will be for the next years, our challenge was to capitalize on these economic boost as there is a potential further growth that is yet to be explored.

Al Bustan Centre & Residence remains committed in supporting UAE's vision to become a global tourist destination by providing genuine hospitality to our guests. Create experiences that will appeal to your guests. Innovation is not entirely about new technology. Digitally, guests experience is enhance thru fast and seamless transactions. These days, hotel brands are merging these opportunities – leveraging technological advancements and automations and pursuing hospitality with a genuine human interaction and warmth that's creating experiences that appeals to our loyal guests.

UAE has taken the lead in promoting innovation, tolerance, and collaboration. It has proven its belief in the human spirit from launching the first Emirati into space to championing the welfare of people of determination. Al Bustan Centre & Residence shares the same values in empowering people of determination through sports. The shining example of sportsmanship and will power displayed by the athletes is commendable. We are privileged to be the official hospitality partner of Fazza championships and Dubai Club for People of Determination. Over the past years, Al Bustan Centre & Residence has opened its doors to serve thousands of delegates from across the globe ensuring their comfort and convenience.

Sustainability has been a growing focus in the hospitality industry. Under the framework of Vision 2021, UAE has come a long way in implementing initiatives to achieve its sustainable development goals. On this note, Al Bustan Centre & Residence has stepped up its game in going green. We have adopted various practices in energy conservation, water conservation, waste management and sustainability engagement of staff and guests. Our property is committed to engage in responsible practices that will lead to more environmentally friendly operations.

Wishing you all a fruitful and meaningful 2020!

Al Bustan Centre & Residence hosts delegates of World Para Athletics Championship 2019

Al Bustan Centre & Residence is successfully hosted the participants and delegates, along with 14 other hotels, to show its support to the Dubai Club for People of Determination, and has been doing it for 14 years now. The World Para-Athletic Championship began on the 7th November 2019, and concluded on the 15th November 2019 saw some high spirited participants who made their path to history by competing and winning in different games. 3,500 people that included delegates and 1,600 participants attended the championship, from across 124 countries, and took part in 210 different competitions.



Al Bustan Centre & Residence's Top Management Mr. Moussa El Hayek, Chief Operating Officer and Mr. Yasser Moussa, Deputy General Manager together with Mr. Majid Al Usami, President, Asian Paralympic Committee and Executive Director of Dubai Club for People of Determination

"As the strategic official hospitality partner for Dubai Club for People of Determination we are honored to host the participants of the World Para Athletic Championship 2019 and 6th Fazza Boccia Regional Open 2019 Championship. It is admirable to see the high spirit of sportsmanship, and strong will power of the athletes and delegates, determined to challenge & break all physical barriers. We were glad to have hosted a diverse populace that gave us a chance to show them our utmost excellence in hospitality, evidently highlighting Dubai's prime hospitality. As the official hospitality partner we pledge to provide the best services, amenities and ensure each and every need of all individuals was met so that they can focus on their sport and excel in it."

- Moussa El Hayek, Chief Operating Officer

Al Bustan Centre & Residence hosts Fazza Boccia Regional Open 2019 participants

The property is the strategic official hospitality partner for Dubai Club for People of Determination for the 6th year in a row

Al Bustan Centre & Residence hosted the participants of 6th Fazza Boccia Regional Open 2019 held from 16th to 19th December 2019. The six-day competition converge a participation of 60 athletes, and 140 delegates from 14 countries around the world. Organized by the Dubai Club for People of Determination, under the banner of the Annual Fazza Championships for the People of Determination, the competitions were held at Shabab Al Ahli Dubai Club.



Boccia is a specialized precision ball sport for individuals with cerebral palsy or similar neurological conditions. This competitive sport is being practiced in more than 50 countries today. Such championships cultivate self-motivation among people of determination that helps them keep fit and allowing them to develop new physical talents, along with communication skills and self-confidence. The ongoing 6th Fazza Boccia Regional Open 2019 Championship has 14 participating nations namely Japan, Australia, Malaysia, South Africa, India, United Arab Emirates, Bahrain, Hong Kong, Korea, Mongolia, Chinese Taipei, China, Indonesia and, Singapore.



Public Speaking Master Class

A transformational experience aimed to improve professional skills in Presentation and Public Speaking



“I always believe that whenever we are putting up professional development programs and activities for our team, the company reaps more benefits and more potential returns as employees are most effective at generating new business when their speaking skills and communicating abilities are enhanced.”

- Moussa El Hayek, Chief Operating Officer

Communication is very essential in the work place – where most functions involve communicating idea and information. Al Bustan Centre & Residence management and staff had a Public Speaking Master Class facilitated by Mr. Sami Al Herbawi, an award-winning Motivational Speaker and Corporate Coach and Trainer.

The Master Class consists of fun and practical workshops on key topics including developing a voice of confidence and the benefits of an assertive voice tone, speaking techniques and the art of structuring your thoughts, speech and presentation. These eventually helped each participant develop a new-found confidence and learn how to speak with purpose to entertain, inform, persuade and inspire.



Dreamscape: Next level VR in Dubai, an experience like no other

For the first time, Dreamscape opened its door outside United States and finally it's here in UAE. Now open at the 2nd level of Mall of Emirates, the multi-sensory virtual reality (VR) experience will transport every visitor to three different interactive and free-roaming experience – Alien Zoo, The Deep Blu and the Curse of the Lost Pearl. The new Dreamscape in Dubai is only the third in existence following the venues at Los Angeles (opened in 2018) and Dallas (opened earlier in 2019).

ALIEN ZOO

Come face-to-face with endangered alien creatures as you travel to an intergalactic animal sanctuary. Some ferocious, some are friendly but everything is as rare and wonderful in this breathtaking space tour to save them from extinction.



IN THE BLU: DEEP RESCUE

Hop onto an Aqua Scooter and be submerged underwater to discover the wonders of the deep blue ocean where you can find the largest creature on Earth: the blue whale. Swim side-by-side with diverse marine life and magnificent creatures as you go with your team to rescue a trapped baby Blue Whale – yes, the ocean's giants need your help.



THE CURSE OF THE LOST PEARL: A MAGIC PROJECTOR ADVENTURE

Get ready for an extreme adventure as you unlock clues, escape traps to unravel the curse of the Lost Pearl. Immersed yourself in the scene as you are taken inside a movie screen and become part of the script, else feel like you are in an Indiana Jones film. Conquer your fear as you leap through the jungle canopy to your way to the cursed temple and escape it with a heart-pounding finish. Be the hero of your own story and step into this action-packed adventure.



Adventure Duration:

Each dimension's full journey should take approximately 35 minutes from beginning to end including check-in, gear-up and gear-down.

Location:

Level two of Mall of the Emirates, near the Apple Store

Timings

10am - 11pm

Price:

Dh75 per person, per experience (excluding 5 per cent VAT)

Age restrictions:

10+ only. Those below 13 must be accompanied by an adult.

Milestones From One Decade To Another

2010-2020 Al Bustan Centre & Residence, has played a key role in catering to guests from various parts of the globe. It is with great pride and joy that we share our remarkable milestones and we are excited to create more wonderful guest experiences.



1. 2012

Al Bustan Centre & Residence celebrated 15 years in the industry

Mr. Moussa El Hayek, Chief Operating Officer together with the department heads during the media conference.



2. 2012

Al Bustan Centre & Residence marked 15 years of partnership with Dubai Club for Special Sports (now Dubai Club for People of Determination)

Mr. Moussa El Hayek, Chief Operating Officer together with Mr. Yasser Moussa, Director of Revenue and Business Development presents the 15th year memento



3. 2012

Chief Operating Officer Mr. Moussa El Hayek led the cake-cutting and recognition ceremony for the long-term shopping mall tenants together with Al Bustan Centre Mall Manager Mr. Mouhannad El Rammah



4. 2013

Al Bustan Centre and Residence celebrated UAE team's major wins at 5th Fazza International Athletics Championship



5. 2013

Media discussion headed by Chief Operating Officer Mr. Moussa El Hayek with a group of English and Arabic business editors and members of the press where he talked about the major renovations completed at the property



6. 2017

Al Bustan Centre and Residence celebrated 20 years of continuous success.

Mr. Moussa El Hayek posed along with Mr. Yasser Moussa (Executive Assistant Manager) and Mr. Arun Kumar (Resident Manager) during the press conference.



7. 2018

Al Bustan Centre & Residence awarded with Superbrands status

Chief Operating Officer Mr. Moussa El Hayek received the award from Mr. Alex Bibi, Brand Liaison Director of Superbrands UAE



8. 2018

Al Bustan Centre & Residence received an outstanding rate of 5 out of 5 from Travelocity, an affiliate of Expedia.com

“As this achievement is a result of a collaborative effort starting from the staff to the top management. With this, we would like to thank our clients and guests who took their time in giving thoughtful reviews at TRAVELOCITY. Truly, customer satisfaction is our priority!” Mr. Moussa El Hayek, Chief Operating Officer.



9. 2019

Al Bustan Centre & Residence, the official strategic partner of Dubai Club For People of Determination celebrated long-term partnership for 22 years with a cake-cutting ceremony coinciding HE Majid Al Usaimi's second term as President of Asian Paralympic Committee and who is also the Executive Director of Dubai Club for People of Determination

9. 2019

Al Bustan Centre & Residence honoured by TopHotels with the Travellers Choice Award ranking number 3rd in the UAE and on the 26th position in the world

Hotel ratings of TopHotels are an indicator of hotel success based on a thorough analysis of its activities in the Russian tourist market.



HOTEL RANKING	2018	2017	2016	2015	2014	2013	2012
25	AL BUSTAN CENTER & RESIDENCE						
26	AL BUSTAN CENTER & RESIDENCE						
27	SLAU FUJITA PEJINA RESORT						
28	HOLIDAY INN RESORT PHUKET MAI KHAD BEACH						
29	CLUB MEGA SARAY						
30	QUATTRO BEACH SPA & RESORT						



Tamilla Bridal Gowns & Dresses Newly Opened Shop



DSF 2020

Unbeatable deals await everyone as the shopping destinations celebrates annual Dubai Shopping Festival (DSF) returning on its milestone 25th year. Big shopping extravaganza from fashion to jewellery to everything in your wish list – plus this citywide event offers a mix of entertainment from live concerts featuring international stars to dazzling firework displays, food fest and big raffle draws.

It is the perfect time of the year where our valued shoppers at Al Bustan Centre are making the most of this shopping festival and taking advantage of the new collections and huge discounts to purchase their lovely fashion finds from elegant evening dresses to dreamy bridal gowns and women’s lingerie to perfumes and jewellery and not to miss out shoes and bags.

Al Bustan Centre is a proud partner of Dubai Shopping Festival. Shop with us and enjoy special offers and discount and get a chance to win and spin your way to AED 1 Million. Promotion period until February 1, 2020 only.

#GIVEAWAY #ALERT

Al Bustan Centre in support and participation of Second Skin and Smile View Shops partnered with Social Media Influencer and Barbie of Arabia, Diana Nabulsi to reach out to our Social Media Followers and Fans by hosting Instagram Competitions with exciting prizes and giveaways.

Like and follow our official accounts and tune in for our next competition



Lucky Winner Bushra Muhammad strikes a pose with Al Bustan Centre's Deputy General Manager Mr. Yasser Moussa and Mall Manager Mr. Mouhanad El Rammah as she received her chosen gifts



Lucky Winner Poonam Gupta strikes a pose with Al Bustan Centre's Deputy General Manager Mr. Yasser Moussa and Mall Manager Mr. Mouhanad El Rammah as she received her chosen gifts



Rising through the Ranks

*People don't get promoted for doing their jobs really well...
They get promoted for demonstrating their potential to do more*

Al Bustan Centre & Residence Management congratulates our colleagues on their new achievement as this promotion will pave the way onto a higher level of professional success.
(Promotion effective from 1st January 2020)

A Bachelor's Degree holder in Hotel Management, Mohammed Abdul Ghaffar is now the Front Desk Shift Leader from previously having assigned as Front Desk Clerk. He has been working at Al Bustan Centre & Residence for three years now with prior hospitality working experience in different international hotel chains as Front Office Associate. His excellent customer service and extension of genuine hospitality values played a big part for this promotion as he is frequently mentioned by satisfied and loyal guests in different online hotel booking portals.



With more than 15 years of professional experience, Anil Kumar Ramakrishnan Nair started his administrative career to Document Controller to store in-charge and keeper and now moving further as Engineering Coordinator. Joined in 2017, he already completed more than two years at Al Bustan Centre & Residence and has valuable contributions and was given appreciation for assisting the organization in implementing the BMS Project (Building Management System). With his promotion, he will handle Engineering Administration works and at the same time he will be responsible in the Engineering Stores.



Newly Hires (Induction & Training)



Director of Human Resources Ms. Liza Ortiz facilitated the induction and training of new batch of newly hires.

Al Bustan Centre & Residence supports year-round sustainability initiatives

The property's sustainability initiatives aimed at supporting Dubai Sustainable Tourism goals

Al Bustan Centre & Residence is an environment-friendly property that is strongly committed to create a positive impact on the environment. To achieve this, the property has implemented several sustainability initiatives throughout the year to reduce the environmental footprint, in line with the UAE 2021 Vision that supports Dubai Sustainable Tourism (DST) initiatives.

The hotel residence introduced an innovation strategy in 2017 that led to implementation of new initiatives to adopt sustainable practices on a daily basis. Initiatives lead to installation of automated tools to control energy settings in non-occupied areas; installation of gas hot water systems providing hot water on demand; use of LED lights; and motion sensors to detect movement in specific areas to conserve water and energy. Apart from this the



property also implemented Building Management System that integrated all systems, devices, software, and services for visibility & control of the entire operation and allowing the property to eliminate waste.

Al Bustan Centre & Residence has continued its efforts to meet the objectives of DST by carrying multiple, strictly monitored and documented sustainability practices. The property also practiced general waste collection & recycling program such as recycling of used cooking oils, can collection, recycling of leftover shampoos & soaps to use in cleaning of public areas aimed to reduce the usage & purchase of chemicals, linen and towels recycling, and office paper recycling.

Upon successfully implementing sustainable practices throughout the year, Moussa El Hayek, Chief Operating Officer at Al Bustan Centre and Residence commented, "The implementation of sustainability practices has been one of our core focus areas and it has significantly helped us in improving our operations."



He further add, "We strongly believe in educating the staff on the importance of clean energy sources and decreasing wastewater levels. We have successfully conducted departmental trainings on sustainability management. The training sessions are facilitated by our sustainability champion and project coordinator, Prince Cherian who trains our employees and guests to have a better understanding on the criticalness of sustainable practices, and its impact in the long run."



Al Bustan Centre celebrated UAE National Day with a cake-cutting ceremony led by Mr. Moussa El Hayek (Chief Operating Officer), Mr. Yasser Moussa (Deputy General Manager), Mr. Mouhannad El Rammah (Mall Manager) along with department heads and shop owners.



As a prelude to the 48th UAE National Day, Amer & Tasheel (Al Bustan Centre Branch) thru the leadership of Chairman Youssef Al Serkal, gathered all staff and guests to celebrate the spirit of the union of our great nation. Al Bustan Centre & Residence's management team led by Mr. Moussa El Hayek (Chief Operating Officer) and Mr. Mouhanad El Rammah (Mall Manager) were honored to be invited to partake in this event.



It's the season to be jolly!

Al Bustan Centre & Residence management and staff celebrated December 25th - Christmas Day and a cake-cutting was led by Deputy General Manager Mr. Yasser Moussa and department heads followed by a special feast.

Monthly Employee Recognitions

What really matters in the workplace is helping employees feel appreciated. Recognizing employees' efforts and dedication to work and to the company is indeed important at Al Bustan Centre & Residence. Deputy General Manager Mr. Yasser Moussa and Director of Human Resources Ms. Liza Ortiz shared a photo opt with monthly employee awardees and nominees and supported by department heads – Asst. Financial Controller Mr. Mohammed Ibrahim, Rooms Division Manager Mr. Majid Farah, Front Office Manager Mr. Mohamed Bassam, Housekeeping Manager Mr. Vignesh Kumaran, Asst. F&B Manager Mr. Omar Dahmouni, Executive Chef Mr. Bhupal Tamang and Security Manager Mr. Ram Singh.

Cleanest Rooms



October 2019
Atiqur Rahman (Floor Supervisor) together with Narayan Neupane (Housekeeping Attendant)



November 2019
Rabin Basnet (Bell Boy) and Chhabi Lal Sinjali (Housekeeping Attendant)



December 2019
Naveenpaul Prabhakar (in picture) and Pradeep Kumar Thota

Employee of the Month



November 2019
Eskander Bhuiyan (Kitchen Steward)
Nominees: MD Shazahhan (Kitchen Steward)
Shibu Velukutty (Kitchen Steward)



October 2019
Employee of the month - Ganesh Banjade (Cashier – Mall Car Parking) represented by Masud Parvej and James Joseph (Accommodation Attendant)



December 2019
Mohammed Abdul Ghaffar (Front Desk Shift Leader)



Supervisor of the 4th Quarter 2019
Mohamed Ahmed Sayed Saleh (Security Supervisor)



Supervisor of the 4th Quarter – Nominees
Ahmed Elsayed Omar – Govt. Relations Officer
Sonny Paglinawan Ordes – Floor Supervisor
Sache Waiba – Commis I
Manoj Bakot – Bell Captain



Associate of the 4th Quarter 2019
Merrennage Ramya Kumara De Costa (Sous Chef) represented by Assistant F&B Manager Omar Dahmouni and Shahzad Kamran (Accounts Payable), nominee



Chef Special Recipes

by *Chef Muhammed Asharaf*

Pistachio mousse cake



Ingredients

For the brownie bottom

- Dark chocolate
- Butter
- Sugar
- Salt
- Egg
- Cornstarch

For the coffee mousse

- Gelatin
- Water
- White chocolate
- Milk
- Instant coffee powder
- Boiling water
- Whipping cream

For decoration:

- White chocolate sheets
- Roasted pistachios coarsely chopped

Preparation

Brownie bottom:

1. Preheat oven to 170c degrees and grease the pan
2. Chop the chocolate and put in a bowl. Add butter and melt together in the microwave or over double boiler until everything is melted and the mixture is uniform
3. Add sugar and salt and whisk until combined
4. Add the eggs one by one, while mixing between additions
5. Add cornstarch and mix
6. Pour the batter into the baking pan and straighten the top
7. Bake the brownie bottom for 15-20 minutes or until it is set at the edges but still slightly soft in the center
8. Cool completely

Coffee mousse:

1. In a small bowl, mix gelatin and water. Leave for about 10 minutes at room temperature until the gelatin absorbs the liquid
2. In a bowl, put white chocolate and milk and melt together in the microwave or over double boiler until everything is completely melted
3. In a small bowl, mix coffee and boiling water until the coffee melts and add it into the white chocolate mixture stirring until combined
4. Dissolve the gelatin for a few seconds in the microwave and add to the melted chocolate mixture. Mix well until combined
5. In a mixer bowl whip cream until you get a firm whipped cream
6. Add 2-3 tablespoons of whipped cream into the chocolate mixture and mix well
7. Add the chocolate mixture to the rest of the whipped cream and fold gently until you get a uniform coffee mousse
8. Pour the mousse over the brownie bottom layer and straighten the top. Cool in the freezer for about an hour for stabilization

Crunchy Pistachio Mousse:

1. In a small bowl, mix gelatin and water. Leave for about 10 minutes at room temperature until the gelatin absorbs the liquid
2. In a bowl, put white chocolate, milk and pistachio paste and melt together in the microwave or over double boiler until everything is completely melted
3. Dissolve the gelatin for a few seconds in the microwave and add to the melted chocolate mixture and mix well
4. In a mixer bowl whip cream until you get a firm whipped cream
5. Add 2-3 tablespoons of whipped cream into the chocolate mixture and mix well
6. Add the chocolate mixture to the rest of the whipped cream and fold gently until you get a uniform pistachio mousse
7. Add the chopped pistachios to the mixture and gently fold until uniformly spread in the mousse
8. Pour the mousse over the coffee mousse layer and straighten the top. Cool in the chiller for overnight, Decorate with White chocolate and chopped pistachio and served.

Duck Breast With Cranberry Sauce And Artichoke Puree



Ingredients

- | | |
|--------------------------------|-----------------------|
| 1 Duck Breast 250 gm | 50gm sugar |
| ½ tsp Rosemary and thyme fresh | 50 ml orange juice |
| 1 clove garlic and shallot | For artichoke Puree |
| For Cranberry Sauce | 250gm Artichoke heart |
| 250gm fresh cranberry | 50 ml cream |
| | Salt and pepper |

Preparation

Marinate Duck breast with salt and pepper. In medium pan over medium high heat, seared Duck breast with rosemary, thyme, garlic and shallot. When duck breast golden brown in color remove from heat. In the same pan add fresh cranberry and cranberry liquor and reduce the sauce and strain. While making sauce in pan same time keep Duck breast in the oven for eight minutes to cook, remove and rest. On the other hand to make artichoke puree. First boil the Artichoke heart and make it cool. Blend into a blender for smooth with cream salt and pepper.

Al Bustan Centre & Residence's Tennis Coach Eric Gajola Ose during one of the sessions with Meenakshi (Grade 8) Aria (Grade 10) Hem (Grade 6) Ojas (Grade 10) and Ibrahim (Grade 6)



Tennis is one of the most prominent and considered as elitist sport which originated in England. It can be played individually or in double and although most people don't know to play within the rules, it has become popular and recognized all over the world that even those who don't follow the sports must have heard the names of Roger Federer, Rafael Nadal or probably Maria Sharapova and Serena Williams. So, here's what you all need to know about this sport.

Tennis Myths Smashed!

Tennis is not affordable

Although Tennis can be quite expensive and only for the elite ones, the truth is that tennis is the sport of choice for people from all walks of life.

Tennis is not physically challenging

While some are thinking that Tennis is just a light sport or work out, it is actually a great calorie burner as it works out your whole body. The average player burns 600 to 1,320 calories per two-hour singles session, while competitive players burn even more. Tennis burns fat, improves motor skills, increases cardiovascular fitness, builds muscle and bone strength.

Good to know...

- Competitive tennis burns more calories than aerobics or cycling, according to studies in caloric expenditures.
- Since tennis requires alertness and tactical thinking, it may generate new connections between nerves in the brain and promote a lifetime of continuing development of the brain, reported scientists at the University of Illinois.
- Tennis helps develop discipline since you learn to work on your skills in practice and control the pace of play in competition.
- Tennis enhances dynamic balance through hundreds of starts, stops, changes of direction and hitting on the run.
- Tennis players scored higher in vigor, optimism and self-esteem while scoring lower in depression, anger, confusion, anxiety and tension than other athletes and non-athletes, according to Dr. Joan Finn and colleagues at Southern Connecticut State University.



We love hearing how our guests enjoyed their stay with us. It is our goal to provide utmost comfort to our guests and ensure a relaxing and memorable experience.

Sanjay Dutta wrote a review Dec 2019
Dubai, United Arab Emirates • 4 contributions

★★★★★

Everything Perfect

"Rooms are very nice, well equipped and service superb. Overall Very clean. House keeping perfect. I appreciate the service by Mr Hemraj. Business centre nicely managed by Ms Jan with great efficiency Knowledgeable and soft spoken. Location close to metro station, supermarket within the premises, high quality food court and the ground level shopping mall makes the stay comfortable and enjoyable. No hesitation in recommending."

Date of stay: November 2019

★★★★★ Location ★★★★★ Cleanliness
★★★★★ Service

Matt Ellis wrote a review Dec 2019
1 contribution

★★★★★

Boccia championships

"You guys rocked!! Thank you for the warm & friendly service. Nothing was ever a problem & you made our stay memorable. Ishak was always willing to help us out with extra things, but there were plenty of other people I would love to thank, but I don't have names. Thanks again :-)"

Date of stay: December 2019
Trip type: Traveled on business

Davinder Singh 1234 wrote a review Dec 2019
1 contribution

★★★★★

Fazza boccia competition

"Enjoyed stay at hotel during competition great venue n food i would like to appreciate the work of Gautam and Clinton Dhananjay ishakh I love to stay here again thanks al bustan for the special buffet on last day it was amazing and desserts are awsome"

Date of stay: December 2019
Trip type: Traveled solo

Cepreij M wrote a review Dec 2019
1 contribution

★★★★★

Sergey

"We stay in Al Bustan Center & Residence Hotel in December 16-24. Very hospitality hotel team. Always and in everything helped us, high level restaurant, varied and delicious food. The waiters very helpful, I especially want to note Ishwor for his concern for the guests. I am grateful to everyone for a good time at the hotel."

Date of stay: December 2019
Room Tip: all normal
See more room tips

★★★★★ Value ★★★★★ Rooms
★★★★★ Service

Rauf M wrote a review Nov 2019
2 contributions



★★★★★

Excellent stay

"All is good as always. I have been staying here from 2013 and as always the hotel is one of the best I have ever stayed. Reception is very kind and positive specially I need to mark Irine, Ghaffar, Latif. The manager Bassam is always does his best to make our stay enjoyable."

Date of stay: November 2019
Trip type: Traveled on business

N_TippTraveller wrote a review Nov 2019
Tipperary, Tipperary, Ireland • 16 contributions • 15 helpful votes


★★★★★

Great Location

"A great location close to the metro with fantastic facilities and extremely helpful staff The rooms are very well equipped with a very good laundry service at the hotel If you are looking for very comfortable and clean accommodation at a very reasonable price this is the place"

Date of stay: November 2019

fahmeeda2019 wrote a review Nov 2019
Dubai, United Arab Emirates • 9 contributions



★★★★★

Thanks to all Bustan Management and staff reception

"7" Following Subject 📷 📷 📷

- 1 Excellent accommodation ✦
- 2 Excellent parking ✦
- 3 Excellent foods ✦
- 4 Excellent cleanliness ✦
- 5 Excellent Laundry ✦
- 6 Excellent Swimming pool ✦
- 7 Excellent Management's ✦

Date of stay: November 2019
Trip type: Traveled with family

Desmond wrote a review Nov 2019
1 contribution

★★★★★

World Para-athletics Championship 2019

"Great service and food! Comfortable and spacious accommodation in the executive suites. Convenient location with good accessibility to metro and bus station. Highly recommended for a family holiday!!"

Date of stay: November 2019

VKS Karthikeyan wrote a review Nov 2019
2 contributions

★★★★★

Stayed for 6 months

"I stayed in Single bed room for 6 months. I felt very comfortable and easy like home. Entire house keeping and engineering teams were operating professionally and rectify the request immediately. During Ramadan time, I was invited for iftar which was unexpected. I got a wonderful birthday cake. Desert Safari arranged by bell team was so exiting. Highlight is the support by Mr Hyder on the day of my checkout in sturdy packing of huge piles materials. I need to appreciate Mr Vino the sales manager for my entire stay"

Date of stay: August 2019
Trip type: Traveled with family

Special Offers on Monthly & Yearly Bookings



مركز ورزیدنس البستان
Al Bustan Centre & Residence
FEEL AT HOME

EVERYTHING

Right where you need it.

- 640 Fully Furnished & Service Suites • Executive Club Rooms & Suites • Deluxe Rooms & Suites
- Executive Club Lounge • 24 hrs. Room Services • Fountain Restaurant • Food Court • Coffee Lounge • Pastry Shop • Conference & Banquet Facilities • Shopping Mall with 95 outlets • Business Centre • Underground Parking • 24 hours Security • Laundry & Dry Cleaning Services • Laundromat
- Free WiFi • Pharmacy • Housekeeping Services • Satellite LED TV • Health Club with Steam/Sauna/Massage - separate for men and women • Outdoor Swimming Pool • 2 Floodlit Tennis Courts • Banking Facilities • Hypermarket



50 METERS Al Nahda Metro Station

CONNECT WITH US ON...



Al Nahda Road, Al Towar, P.O. Box 20107, Dubai - U.A.E. | Tel: +971 4 263 0000 | Fax: +971 4 263 0005
Email: albustan@emirates.net.ae | www.al-bustan.com

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أيام الأحد

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EVERY SUNDAY**



- ### الشروط و الأحكام
1. يجب تقديم الكوبون الأصلي عند وقت الشراء
 2. لا يمكن استخدام هذه القسيمة بالاقتران مع أي عروض أخرى
 3. هذه القسيمة صالحة للإستخدام لمرة واحدة فقط
 4. هذه القسيمة غير قابلة للإسترداد ولا يمكن تحويلها أو استبدالها نقداً
 5. العرض صالح لتناول الوجبات في المطعم فقط
 6. العرض ساري في (باستري شوب/ كافيه لاونج/ ردهة المطاعم) في مركز البستان
 7. هذه القسيمة صالحة لغاية ٣٠ أبريل ٢٠٢٠

TERMS & CONDITIONS:

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اشترى طبقين من البرياني

واحصل على الثالث مجاناً

(من اختيارك)

**Buy 2
Clay Pot Biryani**
and get
1 FREE
(any variant)



- ### الشروط و الأحكام
1. يجب تقديم الكوبون الأصلي عند وقت الشراء
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آيس كريم مجاني

FREE ICE CREAM

لكل طلب من وجبة الأطفال
for every order of
KID'S MEAL



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Choice: Nuggets & Fries/Burger & Fries/Pasta

إختيارات: ناجتس وبطاطا / برجر وبطاطا / باستا

Get **FREE** Fresh Juice of your choice
for every order of Breakfast Meal
at the Pastry Shop

احصل على عصير طازج مجاني
لكل طلب من وجبة الإفطار الخاص
في بيستري شوب



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Valid from 10AM to 12noon daily

العرض ساري يومياً من ١٠ صباحاً إلى ١٢ ظهراً

اشترى ساندويتش شاورما واحصل على الثانية مجاناً

**BUY 1 TAKE 1
Shawarma Wraps**

العرض ساري من السبت إلى الأربعاء
Valid from Saturdays to Wednesdays Only



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Buy 1 Croissant or Danish pastry
with coffee or tea

اشترى كرواسان أو حلويات دانيش
مع القهوة أو الشاي

مقابل 15 درهم فقط

FOR ONLY
AED ~~20~~ 15

العرض ساري من السبت إلى الأربعاء
(اختيارك من القائمة المعروضة فقط)

Valid from Saturdays to Wednesdays Only
(Cake choices from the display only)



الشروط و الأحكام
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Buy 1 slice of cake
and fresh juice

اشترى قطعة واحدة من الكيك والعصير الطازج
مقابل 20 درهم فقط

FOR ONLY
AED ~~28~~ 20

العرض ساري من السبت إلى الأربعاء
(اختيارك من القائمة المعروضة فقط)

Valid from Saturdays to Wednesdays Only
(Cake choices from the display only)



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Order any crepe

& get FREE tea/coffee

اطلب أي كريب

واحصل على شاي أو قهوة مجاناً



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ORDER 2 ANY SIZE MANAKISH
& GET THE 3RD FREE
(same size / variant)

اطلب 2 مناقيش
واحصل على الثالثة مجاناً
(نفس الحجم من اختيارك)



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Order any 1 kg cake

Get 15% discount

اطلب 1 كيلو كيك

واحصل على خصم 15%



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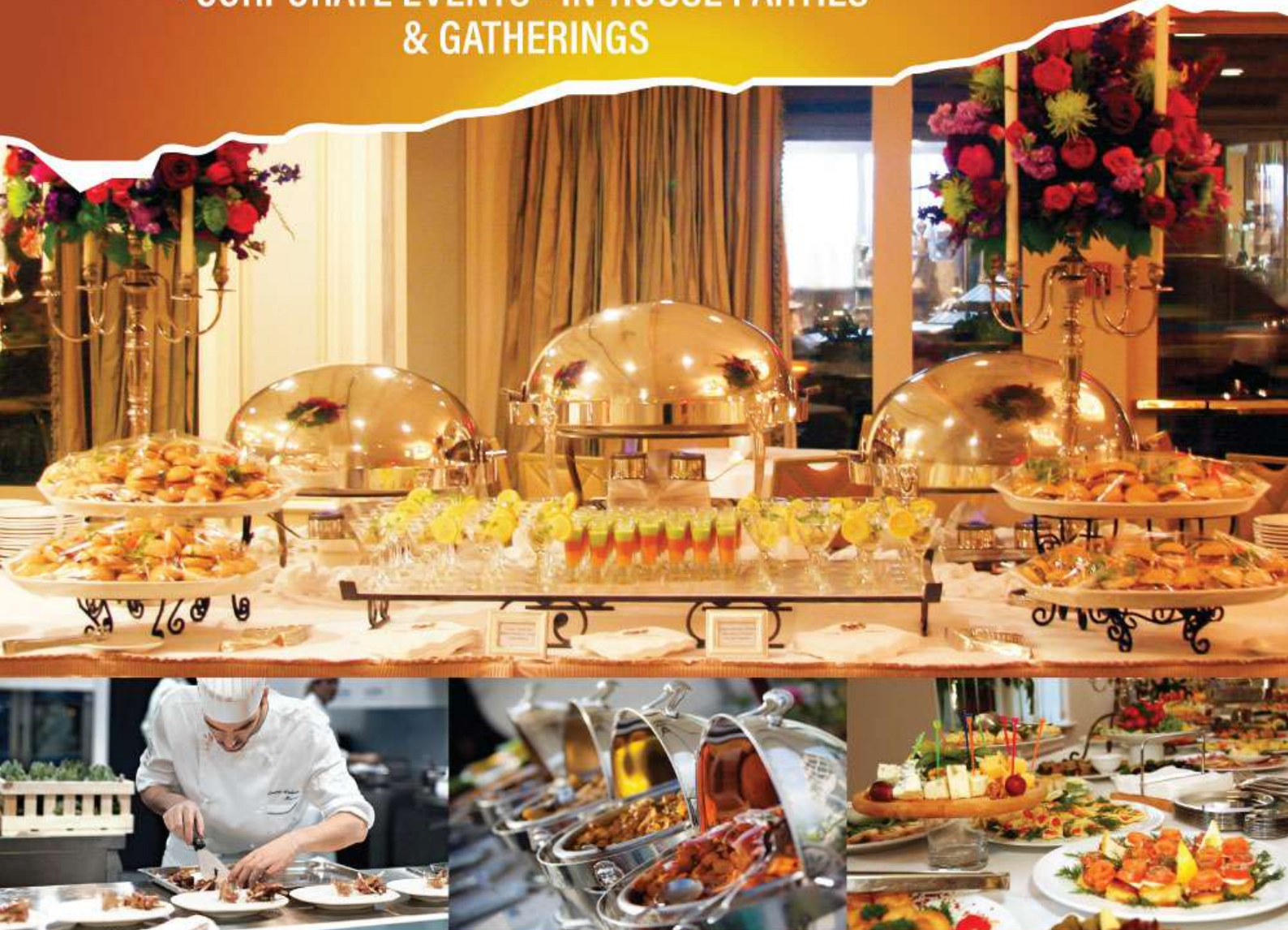
CATERING

Indoor & Outdoor

WEDDING RECEPTION · BIRTHDAYS · GRADUATION
· CORPORATE EVENTS · IN-HOUSE PARTIES
& GATHERINGS



مركز ورزیدنس البستان
Al Bustan Centre & Residence
FEEL AT HOME



- Catering starting from 50 persons
- Choose from a choice of themed buffet - International, Arabic, Oriental, Indian and Asian Cuisines
- Assistance from our experienced Service Crew and Banquet Team
- Decorations and special arrangements upon request



Al Nahda Road - Al Towar,
P.O.Box 20107, Dubai, UAE
E-mail: amfb@al-bustan.com

For Booking and Inquiries:

 052 166 0269

 04 2630000 Ext. 835

All prices are inclusive of 5% VAT.